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PRIVACY

We at The Mercatoria Group know that you are concerned with how your personal information is dealt with. This privacy statement sets out our current policies and demonstrates our commitment to your privacy. We may change the content or services found on our Site at any time without notice, and consequently our privacy policy may change at any time in the future. You agree to revisit this page regularly and your continued access to or use of this Site will mean that you agree to the changes.

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When using the public portion of this Site you are not required to provide us with any personal information and we do not collect or monitor any personally identifiable information from you on your use of the public portions of the Site. We may track the number of users who visit areas of the Site, but this tracking will not identify you. We may also record the location of your computer on the Internet for systems administration and trouble shooting purposes and to report aggregate information.

PERSONAL INFORMATION

We maintain strict security standards and procedures with a view to preventing unauthorised access to your data by anyone, including our staff. We will require all of our staff and whenever we hire third parties to provide support services, to observe our privacy standards and to allow us to audit them for compliance

THIRD PARTIES

The Mercatoria Group works with third parties to research certain usage and activities on our website on our behalf. No personal information about you is shared, however in the course of conducting this research these third parties may place a unique "cookie" on your browser.

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YOUR QUERIES

If you have any queries regarding privacy issues, then contact us. To ensure that we carry out your instructions accurately, to help us to continually improve our service and in the interests of security, we may monitor and/or record your telephone call with us.